

Consumer Information and Cancellation Policy

- (1) The language available for the conclusion of the contract is exclusively German.
- (2) The presentation of my services on the website does not constitute a binding offer on my part. Only the booking of a service by you is a binding offer according to § 145 BGB. In case of acceptance of this offer I will send you a booking confirmation by e-mail. This concludes the contract for the booking / purchase.
- (3) The prices quoted by me are final prices (for Germany).
- (4) The data required for the execution of the contract between you and me will be stored by me and are accessible to you at any time. In this respect, I refer to the regulation of the privacy policy on my website.
- (5) As a consumer you have a **right of withdrawal** according to the following **instruction**.

CANCELLATION POLICY

RIGHT OF WITHDRAWAL

As a consumer, you have the right to revoke the contract within fourteen days without giving any reason.

You have no right of withdrawal if you have expressly agreed in your booking that I should already begin before the end of the withdrawal period with the execution of the service and this service was provided in full. If I have provided the service in part, you are no longer entitled to the right of withdrawal.

Beginning of the period for booking appointments

The cancellation period is fourteen days from the day of the **conclusion of the contract**. The contract is concluded on the day on which you receive a confirmation email from me after successful booking.

To exercise your right of withdrawal, you must contact me at

Sabrina Heep ✧ Saimin Coaching
Mercatorstraße 2
40545 Düsseldorf

or to hallo@hypnose-reiki-duesseldorf.de

by means of a clear declaration (e.g. a letter sent by mail or e-mail) about your decision to revoke this contract. You can use the attached sample cancellation form, which is not mandatory.

To comply with the cancellation period, it is sufficient that you send the notification of the exercise of the right of cancellation before the expiry of the cancellation period.

CONSEQUENCES OF REVOCATION

If you cancel this contract, I have to repay you all payments made, which I have received from you, at the latest within fourteen days from the day on which I received the notification of your cancellation of this contract. For this repayment I will use the same means of payment that you used for the original transaction.

If you have made the payment by bank transfer, please provide me with your account details, as I can only see part of your account details on the bank statement.

If you have agreed that I should begin with the service before the 14-day revocation period has expired, then you must also provide me with the consideration (fee) for these services and in this respect have no claim to reimbursement.

SAMPLE WITHDRAWAL FORM

Sample for the withdrawal form pursuant to Annex 2 to Article 246a § 1 para. 2 sentence 1 no. 1 and § 2 para. 2 no. 2 Introductory Act to the Introductory Act to the German Civil Code (EGBGB)

Sabrina Heep ✧ Saimin Coaching
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40545 Düsseldorf

Or to hallo@hypnose-reiki-duesseldorf.de

I/we (*) hereby revoke the contract concluded by me/us (*) for the booking of the appointment(s) for a Spiritual Hypnosis /Hypnosis Coaching, a Reiki session (*)

- posted on: (*) /
- Confirmation e-mail received on : (*)
- Name of consumer(s);
- Address of consumer(s);
- Account details for refund
- Signature of consumer(s) (only in case of paper communication);

Date

(*) Delete where inapplicable